

3-Day Health Guarantee on Birds

All birds sold come with a 3-Day Health Guarantee. We will replace the bird or give a full refund on the purchase price if proven not to be healthy at the time of sale. Once a bird leaves our home, circumstances and conditions are beyond our control, therefore we cannot guarantee the birds beyond this 3 day period.

As the new owner, I encourage you to have the bird examined at your expense, by an avian vet within 72 hours from the time of purchase, to verify the health of the bird. In the event that the vet determines the bird is unhealthy, you must relinquish the bird back to me with a letter from the vet explaining the nature of the illness. This letter must be on the vet's official letterhead stationary. The bird will be replaced or a refund of the full purchase price will be made.

In the event that the bird dies within 72 hours of purchase, you must immediately refrigerate (not freeze) the bird's body in a sealed plastic bag and deliver the body within 12 hours to a qualified avian vet for necropsy to determine the cause of death. If a viral disease or congenital hatch defect is determined to be the cause of death, the bird will be replaced or a refund of the full purchase price will be made. This letter must also be on the vet's official letterhead stationary.

It is understood that Seller will in no way be responsible for any veterinarian medical bills, including charges for a necropsy, or refund of any shipping charges if the bird was originally shipped to you. Buyer also understands that if the leg band is removed from the bird, the Health Guarantee is null and void. The veterinarian must reference band number when explaining any disease or cause of death.

Seller _____
Buyer _____
Date _____ Hatch Date _____